



# *Project Completion Report*

Grant Number: GEP/Grant/2014-16- 645744413

***'Strengthening Provision of Seamless Service Delivery & Combating Gender Based Violence through Free Legal Aid & Rehabilitation for Minorities' Women/children & Supporting Couples of free will Marriage'***



This report is made possible under the Gender Equity Program of Aurat Foundation by the support of the American People through the United States Agency for International Development (USAID). The contents are the sole responsibility of Centre for Legal Aid Assistance & Settlement (CLAAS) and do not necessarily reflect the views of Aurat Foundation, USAID or United States Government.

## Executive Summary

Gender based violence is a living reality in Pakistan. The USAID – funded Gender Equity Program (GEP) of Aurat Foundation is working on reducing gender gaps by combating gender based violence in the society. GEP envisions a seamless service which is a chain of institutions providing required services at various stages to help GBV survivors to effectively integrate back in society. GEP has implemented second level engagement with private and public shelters along with collaboration of other critical services such as help lines, referral mechanism, medico-legal aid and economic rehabilitation for GBV survivors' reintegration in the communities. The four potential organizations in the Lahore hub linked their services with each other by connecting their unique features to form the hub. All partners established a holistic seamless service delivery model in Lahore. A brief overview of each partner is as below:

- Dastak Charitable Trust provided shelter, free legal aid to GBV survivors, provided mediation services, supported survivors through different therapies, free psychosocial support and rehabilitation & settlement of survivors in communities.
- Insan Foundation Trust (IFT) served as the coordination lead for the four partners. It also built capacity of medico-legal officers, hub partners and GBV survivors.
- Sudhaar Society enhanced economic rehabilitation and conducted empowerment trainings of survivors at shelters.
- Centre for Legal Aid Assistance & Settlement (CLAAS) provided free legal aid and shelter to GBV survivors belonging to religious minorities' and couples of free will marriage and forced conversion. It also raised awareness on pro women laws and those related to minorities such as Christian Marriage Act and inheritance provision.

CLASS was awarded a sub grant for '**Strengthening Provision of Seamless Service Delivery and Combating Gender Based Violence through Free Legal Aid to GBV Survivors & Rehabilitation for Minorities' Women / Children and Supporting Couples of Free-will Marriage**' under grant cycle 9A of the Gender Equity Program (GEP) being implemented by of Aurat Foundation by the support of the American People through United States Agency for International Development (USAID).

During the eighteen months of the sub-grant, CLAAS registered 117 GBV survivors' cases; free legal aid was provided to survivors. In addition, 73 GBV survivors and 62 accompanying children were also provided shelter as safe heaven. At shelter GBV survivors were offered with all basic commodities, health and hygiene facilities and informal educational activities. In addition, 18 social integration events were organized to restore social skills among survivors to rebuild their confidence.

CLAAS remained committed to advocate GBV cause and create its awareness at different tiers. Firstly, CLAAS made efforts to aware GBV survivors at shelter on their rights etc. Secondly, CLAAS aimed to raise community awareness on women's rights, gender based violence and pro women legislation. Lastly, CLAAS involved relevant stakeholders through meetings on women's rights in

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particular legal rights and thus contributed momentum for policy advocacy. CLAAS successfully conducted awareness sessions for GBV survivors and community awareness sessions to gender sensitize various communities and stakeholders' meetings with Legal fraternity, Clergy, Academia, Media and Medico-legal Officers respectively during the reporting period.

In the first quarter CLAAS successfully completed recruitment of staff and TOR'S were finalized. The staff members had a few orientation meetings in which description of milestones of the project were discussed in detail. A couple of meetings were also conducted on USAID regulations and applications on new policy on GST. In addition, staff was also given a brief training on reporting, branding and marking guidelines of USAID for compliance by the Communication Unit of GEP AF.

As per LoG, the project achievements can be summarized as under:

- Sub-grant activities were on track as per agreement
- 117 GBV survivors provided with free legal aid
- 71 beneficiaries provided access to justice
- 65 women, 8 men and 62 accompanying minors provided with shelter with all basic facilities
- 152 women and minors were taught informal education
- A range of advocacy events took place to campaign against GBV; a rally was organized expressing support for the GBV survivors in the society.
- 1250 community men and women were gender sensitized and trained on human women's rights
- 201 law students including young lawyers were educated on women's rights and GBV
- 219 Stakeholders were gender sensitized and trained on Women's rights and pro-women legislation
- 1 Provincial Consultative Dialogue was organized where 118 stakeholders, human rights activists and GBV survivors were able to come together
- 50 GBV survivors at shelter learnt trade skills for their economic rehabilitation

CLAAS has faced and responded to a range of challenges during the project lifespan. Firstly, CLAAS was required by AF to recruit new staff for the sub-grant to achieve the targets proficiently. Six new staff members were hired for the sub-grant activities, documentation and reporting purpose. Secondly, former shelter building was not big enough to accommodate enough survivors. To meet the challenge CLAAS rented a bigger building to meet the expected number of survivors under the sub-grant whereas former building was used for residence of couples of free will marriage and forced conversion. Lastly, CLAAS faced continuous delay in reimbursement. To meet the challenge CLAAS used available funds for priority basis to ensure the smooth flow of all planned activities and accomplish the targets within the sub-project timeframe. In sum, all activities of CLAAS as the sub-grantee under GEP are carried out as planned, materials are used well, and all set targets are being met.

**M.A. Joseph Francis**  
**National Director**  
**CLAAS**

## List of Acronyms / Abbreviations

AF	Aurat Foundation
TAF	The Asia Foundation
CLAAS	Center for Legal Aid Assistance & Settlement
CSC	Community Support Concern
DUA	Dar-ul-Aman
GBV	Gender Based Violence
GEP	Gender Equity Program
IEC	Information, Education & Communication
IFT	Insan Foundation Trust
LRC	Labour Resource Center
PCR	Project Completion Report
QPR	Quarterly Progress Report
USAID	United States Agency for International Development

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## Introduction

CLAAS implemented a project of **‘Strengthening Provision of Seamless Service Delivery and Combating Gender Based Violence through Free Legal Aid to GBV survivors & Rehabilitation for Minorities’ Women / Children & Supporting Couples of Free-will Marriage’** under the Gender Equity Program (GEP) of Aurat Foundation by the support of the American People through United States Agency for International Development (USAID) in the different areas of Lahore.

Established in 1992, CLAAS is the only private shelter serving survivors from religious minorities’ groups in Lahore: CLAAS being the only private shelter for minorities’ women provides free legal aid to GBV survivors of all religions and shelter to minorities’ women only. Although, CLAAS was a new partner to initiate partnership with GEP under cycle 9, yet CLAAS uniqueness justified its inclusion in the hub. CLAAS has a pool of approximately 100 lawyers all over Punjab to provide free legal aid. At present, there are 4 full time working experienced lawyers at CLAAS handling both civil and criminal cases of GBV. Under the sub-grant, CLAAS provided free legal aid and support to survivors at shelter. It also provided support to GBV survivors in their legal cases and through provision of shelter as a safe heaven.

Under the sub-grant CLAAS had three major goals; firstly it provided free legal aid to GBV survivors. Secondly, it provided shelter facility to survivors and accompanying children and support to couples of free will marriage. Thirdly, CLAAS focused on three tiers of advocacy. Aiming to raise awareness of survivors, created awareness of minorities’ communities through churches and lastly organized meetings with concerned stakeholders to build linkages for enhancement of service provision to GBV survivors. To achieve objectives of the sub-grant effectively CLAAS remained committed to provide legal aid and shelter to GBV survivors including hub partners’ survivors, and simultaneously was facilitated by partners for referral, IFT for psycho-social support and Sudhaar for economic rehabilitation of GBV survivors.

## Project Deliverables

This section recounts CLAAS deliverables as per LOG during the project lifespan; **December 2014-May 2016.**

### 1. Provision of Free Legal Aid

During the eighteen months, **117** GBV cases (105 civil and 12 criminal) were registered under GEP and complete tracking of free legal aid was provided to 91 beneficiaries. 71 out of the total number of cases were decided till the closing date of the project. However, 46 cases are pending. Altogether, 68 survivors were made able to have access to justice. Nevertheless, in 2 cases women decided to compromise by having reconciliation with family. In one case evidence was found not in favor of the survivor. The summary of legal cases data from January 2015 to May 2016 is as below:

	Nature of cases	Number of cases	Decided	Pending cases
1	Dissolution of marriage	31	14	17
2	Recovery of maintenance allowance	12	6	6
3	Recovery of dowry articles	14	10	4
4	Guardian Petition	1	1	0
5	1-Habeas Corpus Petitions+ 2- C-M Petition	15 1	15 1	0 0
6	Burn cases	2	2	0
7	Abduction, Forced Conversion/Forced Marriage ( Habeas corpus bail contested, private complaint, )	4	2	2
8	Freewill marriage & Forced Marriage (Private complaint/ recording for statement)	4	4	0
9	Harassment Petition	7	2	5
10	Gang Rape (Bail Contested )	1	1	0
	Rape (Criminal Trial)	2	1	1

11	Murder (Criminal Trial)	2	0	2
	Post-arrest bail (contested)	6	1	5
12	Recovery of Wages (Bounded labor)	4	0	4
	<b>Total Cases</b>	<b>106</b>		
	<b>DUA Cases</b>	<b>11</b>		
	<b>Total</b>	<b>117</b>	<b>71</b>	<b>46</b>

## Process of Legal Aid to GBV Survivors

- Social sector organizations, lawyers, Churches and communities referred GBV survivors to CLAAS
- CLAAS Legal Committee consisted of four lawyers and Legal Department Team documented survivors' Performa with brief facts. Legal counseling and psychological support was also provided
- After a certain time; normally 1 week was given to survivors to decide and then case was filed
- Tracking system was done through maintaining legal profile on monthly basis
- Transportation was granted to survivors for meeting legal advisor and for court hearing



**GBV survivors during legal case process**

## 2. Provision of shelter

At shelter support was provided not only to GBV survivors but also couples of free will marriage of marginalized communities. **73 GBV** survivors; included 65 women & 8 men in addition 62 accompanying children were provided shelter with basic commodities such as 3 times meal/day, seasonal clothing, personal care items and initial services of health & hygiene over the period of the grant. In addition, recreational items such as LCD, DVD player, sports items and toys for children were provided. Security and safety of the shelter was improved by installing of basic security

equipment e.g. alarm system, DVR recorder and cameras.

Sr.#	Deliverables	Activities	Methodology	Beneficiaries	Output
1.	Provision of Basic Commodities	Provision of food; 3 meals a day	Provided on daily basis	Survivors and their minors	65 women, 8 men & 62 children were provided food, clothes, personal care items & other utilities over the project duration.
		Personal care items; toiletries	Provided whenever needed		
		Clothes/shoes	Occasionally & seasonally		
		Utilities e.g. water, electricity, gas etc.	On daily basis		

### 3. Health and Hygiene Services

Basic medical treatment was provided to **54** survivors at CLAAS shelter. In addition **50** survivors residing at DUA were provided health and hygiene kits to maintain survivors' general health. This happened so to accommodate more GBV survivors as there was less number at CLAAS. Multiple functional exercise machines were also provided to CLAAS shelter residents. Survivors were referred to medical clinics and public hospitals for treatment whenever needed. Water dispenser and insect killer was installed to provide hygienic environment at shelter. To maintain cleanliness of the premises dengue spray was also sprinkled at shelter on regular basis.

### 4. Social Integration Events and Competitions

**18** Social Integration Events were organized for survivors on monthly basis. Such social integration interventions have helped survivors in bringing back their confidence and thus supported towards their rehabilitation. Social integration events were organized to celebrate Eid festivals, Christmas, Easter, Women's International day, Human Rights Day, Independence Day, Mothers' Day, Fathers' Day and also survivors' own birthdays. Still another fun day was arranged to celebrate minors' success in final examinations at shelter where they had cake cutting and enjoyed singing and dancing. During such social events, various competitions were arranged likewise story-telling; poetry and speech contest, egg painting, card making, singing & dancing, cooking & salad making and hair style competitions to use the hidden skills of survivors to perform in front of others. Prizes were given away to the winners for participating in the said competitions. Survivors were also inspired watching a documentary film 'Main Safar Main hoon' and the film 'Gulabgang' on women's empowerment. On May 30, 2016, a farewell party was

arranged on behalf of shelter residents for GEP/CLAAS staff to say good bye to all staff members and also to appreciate staff's constant help, guidance and encouragement throughout the last 18 months. Survivors presented dance performance, trained by shelter warden, made thank you speeches and also shared their learning experiences. During the reporting period **189 survivors and 39 accompanying minors** participated in the events.



**Social Integration Events and Competitions group photos**

### 5. Awareness Activities for Survivors

6 Awareness activities were conducted for survivors during the project period; 4 activities at CLAAS shelter whereas 2 awareness activities at DUA. Such activities were conducted to educate survivors on women's legal rights, Muslim Family Law Ordinance, Christian Family Law & gaps, Women's genital health & hygiene issues, sexual harassment and pro women legislation. The purpose of such activities was to disseminate maximum information on the said topics. The total number of **148** survivors participated in all activities and also learned about their rights.



**Awareness Sessions for survivors**

## 6. Formal & Informal Education for Survivors

A trained and experienced teacher was hired on July 01, 2015 for CLAAS shelter to teach survivors and their minors' basic mathematics, English and Urdu reading & writing. In total, **102** GBV survivors and **50** children of survivors received formal and informal education at shelter during the reporting period. Informal educational activities were arranged for survivors at CLAAS shelter and DUA as well. Nearly 56 survivors at DUA were able to write their names. However, all minors were sent to local schools and were provided tuition fee, uniform and study material.



**Informal and Formal Education Activities for survivors in progress**

## 7. Community Awareness Sessions

**18** Community Awareness Sessions were conducted during the lifespan of project. Such sessions were conducted for Christian community members; both men and women to educate them on women's rights and gender base violence. The purpose of all sessions was to disseminate maximum information on women's rights, gender base violence, and Christian family laws & gaps and pro-women legislation. The detail of all community awareness sessions during the reporting period is as below:

Sr. No	Date	Community	District	Participants		Total
				Women	Men	
1.	August 31, 2015	Alpha Ministry Foundation Church	Lahore	36	25	61
2.	Sept. 02, 2015	Salt of Earth Ministry Church	Lahore	66	06	72
3.	Sept. 24, 2015	Full Gospel Assembly Church	Lahore	67	15	82
4.	Oct. 09, 2015	St. Mary's Minor Seminary	Lahore	35	40	75

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5.	Nov. 04, 2015	St. Paul Memorial Church	Kasur	32	29	61
6.	Nov. 14, 2015	St. Mary's Church	Lahore	26	34	60
7.	Dec.04, 2015	Muthida Church	Raiwind	45	26	71
8.	Dec. 21, 2015	Trinity Bible College	Lahore	71	18	89
9.	Jan 21, 2016	Alpha Ministry Foundation Church	Lahore	22	20	42
10.	Feb. 17, 2016	New Ministries Women's Group Church	Lahore	48	10	58
11.	Feb. 24, 2016	FGA Church Walton	Lahore	42	08	50
12.	March 04 , 2016	St. Xavier Church	Gujranwala	68	12	80
13.	March 29, 2016	Baptist-Church Youhanabad	Lahore	56	14	70
14.	April 04, 2016	FGA-Church Mughalpura	Lahore	53	12	65
15.	April 19, 2016	Community Church	Kasur	85	22	107
16.	May 13, 2016	Younsie Baptist Church	Lahore	48	13	61
17.	May 20, 2016	Spiritual United Gospel Church	Lahore	50	14	64
18.	May 27, 2016	Word of Life Ministries Church	Riawind	47	35	82
<b>Total</b>				<b>895</b>	<b>355</b>	<b>1250</b>

### Background and Rationale

CLAAS organized 5 meetings with head leaders of various churches and introduced the implementing project under which 18 community awareness sessions were conducted at various churches.

- **Selection Criteria of area**

For community awareness sessions both urban and rural churches were selected keeping in mind geographical range the said sessions were conducted in big and Para churches in not only in District Lahore but also in Gujranwala, Kasur and Riawind.

- **Impact of Sessions**

Pastors of small churches were sensitized to further expand community outreach. One session was even conducted at the seminary where nearly 40 seminarians were gender sensitized and educated on women's rights issues. A couple of follow up sessions were conducted by women pastors themselves who earlier participated in community sessions.

- **Outputs** altogether 1250 community members were educated on women's rights and gender based violence as well as pro-women legislation.
- **Referral mechanism** is developed through such sessions many survivors were identified as well as referred to CLAAS for legal aid and assistance
- **Linkages were built** with a range Church and community leaders, elders, teachers to sustain the referral system and the other support towards community members.



**Community Awareness Sessions**

## 8. Orientation Sessions with Law Colleges

To intervene with academia CLAAS planned orientation sessions with 3 law colleges in Lahore after having initial meetings with their executive members. IEC material was also shared with them beforehand. The core objective was to educate the students about human rights issues, gender based violence and pro-women legislation. CLAAS conducted 2 sessions with Punjab Law College, Lahore; in both sessions the students' participation was high and active. 2 sessions were also conducted with the students of The Institute of Legal Studies (TILS). Yet, 2 sessions were planned at National Law College, Lahore which was cancelled because of low students' attendance due to final

examination in May 2016. Instead, the planned session was conducted with the young lawyers at Court Bar Room to gender sensitize them where 40 both male and female participated. **In total 161 students and 40 lawyers received orientation.** It is anticipated that such intervention with academia will provide 360 degree effect as many sensitized law students and lawyers are found committed to play their vital role in the judicial system for curtailing GBV.



**Orientation Sessions with Law Colleges**

## 9. Meetings with Stakeholders

During the reporting period 5 stakeholders' meetings with legal fraternity, Clergy, academia, Media and Medico legal officers were organized respectively. Such meetings were organized with concerned stakeholders to build linkages for enhancement of service provision to GBV survivors. In the said meetings the participants from both the Government and private institutions were urged to enhance the positive role to safeguard women's rights especially while dealing gender based violence cases. The key role of stakeholders in preventing the GBV incidents was highlighted. In the meetings it was stressed that concerned stakeholders also need to understand pro-women legislation related to gender based violence. Altogether, 219 relevant stakeholders participated and ensured working in a more effective and efficient manner to combat gender based violence.

Sr. No	Date	Stakeholders	Participants	Topics Discussed
1.	July 08, 2015	Legal Fraternity	47	Role of judicial system to protect GBV survivors/Christian Family Law-gaps
2.	Aug 20, 2015	Clergy	47	Plight of minorities' women in Pak. Role of clergy in combating GBV-involvement in policy making
3.	Jan 26, 2016	Academia	43	Women's right of Education Role of educational institutions-structural syllabus/curriculum to

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				promote human women's rights
4.	April 26, 2016	Media	52	Media & gender stereotype roles, Media's role to safeguard women's right, Reporting/documentation issues & challenges
5.	May 26, 2016	Medico legal officers	30	Provision of health services to GBV survivors: issues & challenges Guidelines for health care providers
<b>Total participants</b>			<b>219</b>	



**Stakeholders' Meetings**

### 10. Provincial Consultative Dialogue

A provincial consultative dialogue was conducted at Human Rights Commission of Pakistan Office in Lahore on March 17, 2016. **118** representatives; political leaders, clergy, legal fraternity, NGO's, Media, Doctors, Academia, Micro/financing institutions, researchers of gender studies and human rights' activists and even GBV survivors participated in the event. The major objective of the event was to discourse on gender based violence and to update the role of stakeholders in crisis management and identify key challenges that are faced during gender based violence cases. The Punjab Women Protection Act 2016 was also part of discussion, on which renowned human rights activist I. A. Rehman and the Government representative Sardar Remesh Singh Arora MPA-N emphasized that the Punjab Assembly passed the long-awaited Protection of Women against violence Bill 2016 which contains remedies for victims of violence, criminalize all forms of violence against women and also provides them with special centers which remove the usual red tape hurdles that complicate a woman's quest for justice. During the event, GBV survivors also performed

on a song which depicted the message of courage and hope. The PCR title page photo shows beautiful performance of survivors.



The speakers expressing their views at Provincial Consultative Dialogue

## 11. Developing IEC Material

IEC material was developed for community awareness sessions and orientation sessions with law colleges to educate them on women's rights, GBV, forced marriage/forced conversion, Christian Family Law and pro-women legislation. IEC material was developed and shared with the grant holder for approval and later with the Communication and Media Officer for branding and marking approval. IEC material along with branding & marking was approved by mid May 2015. However, due to GST applicability time period it was printed in mid-August 2015. Along with booklets and leaflets for awareness sessions 2 posters on pro-women legislation and Christian Family Law were also printed. (see IEC material table in annex C)



Participants are showing & receiving IEC Material

## Other Activities

### 1. Trade Skill Trainings

With the kind support of Sudhaar Society 6 Trade Skills Training were conducted at CLAAS Shelter

where the survivors learnt life skills, business skills and trade skills e.g. stitching and cutting, jewelry making and beautician skills. Altogether 50 GBV survivors participated in the trainings and trained on the said trade skills. 4 survivors were given opportunity by Sudhaar to pursue their advance trade skills training at TEVTA for 6 months. 3 more survivors were also engaged for 6 months fashion designing course at TEVTA financially supported by CLAAS. However, 2 survivors after returning homes successfully managed to make handmade jewelry and kroshiya cushions to earn income.



**GBV Survivors during Trade Skill Trainings**

### **2. Meetings with Hub Partners**

CLAAS arranged several meetings during the second quarter of the project period with hub partners e.g. LRC, DUA and Sudhaar Society to build referral mechanism and also to know LRC & DUA's referral procedure and to discuss eco-rehabilitation system supported by Sudhaar to GBV Survivors. CLAAS also offered legal assistance to 11 GBV survivors and conducted awareness sessions for survivors at DUA.

### **3. Rally – 16 Days Activism**

CLAAS organized a rally on November 25, 2015 at Lahore Press Club to mark the International Day for the Elimination of Violence against Women which is observed on 25 November every year. Hundreds of human rights activists, lawyers, members of several non-government organizations and many others participated in the rally. The rally honored survivors of domestic violence and sexual violence. 3 TV channels and 24 newspapers covered the event.



**CLAAS along with civil society members protesting against GBV**

#### **4. Exhibition of Handicraft of Skillful Home based Workers**

CLAAS the very first time participated in Handicrafts Exhibition which was organized by Community Support Concern (CSC) on November 10, 2015. Survivors at CLAAS' Shelter made a variety of handicrafts and displayed them over there. Survivors from Shelter themselves arranged all items on the stall. Most of the handicrafts were not only appreciated by the visitors but were also sold at fair price. The activity had positive impact on survivors to grasp the idea how to utilize their skills with low cost budget and earn handsome wages. The earned sale was 28 hundred rupees.

#### **5. Medical Camp for GBV Survivors**

CLAAS' Shelter survivors attended free medical camp at DUA arranged by IFT on Nov. 28, 2015. 7 GBV Survivors of CLAAS' shelter had medical routine checkup and examination by professional doctors. Medicines were given to survivors as well.

#### **6. Shelter Visit by Chief of Party GEP/AF**

Ms. Simi Kamal Chief of Party, GEP/AF along with Ms. Kulsoom Monica the Grant-holder- AF Lahore visited CLAAS' Shelter on June 24, 2015 where she met with the survivors individually and encouraged them to pursue their study plans to bring their life on track again.



**Shelter Visit by Chief of Party**

## 7. (a) Hub Management Committee Meeting

CLAAS attended the Hub Meeting on Feb 16, 2015 at AF, Lahore. The meeting provided a formal mechanism for sharing GEP requirements and formalization of work plan. During the meeting Hub Management Committee (HMC) was formed. Insan Foundation Trust; Lahore Hub Lead was made responsible to organize Hub management Committee periodically to ensure smooth coordination within the Lahore hub. The purpose of establishing Lahore Hub Management Committee was to address any management issues arising in the hub and to provide a platform to all partners to share, support and learn from each other. During the meeting, hub partners (IFT, Dastak, Sudhaar, LRC, and CLAAS) presented their project objectives, deliverables and expected outcomes.



Lahore Hub with AF team & USAID representatives pose for a group photo

## (b) Hub Management Committee Meeting at CLAAS

CLAAS had opportunity to host Hub Management Committee Meeting on July 31, 2015. The meeting was chaired by Ms. Mahpara Shakil Ghori and Ms. Simi Kamal. In the meeting the Hub partners discussed their projects' progress and challenges. Monthly work plans were also shared.



Hub Management Committee Meeting in progress

## **8. . Psychosocial Support**

Psycho-social support together with adequate commodities and physical health is one of the main components of women's development and protection. To fulfill the need a psycho-social counselor was hired by IFT to provide psychosocial counseling for survivors at CLAAS shelter. In this regard altogether 32 GBV survivors were facilitated with psycho-social support for stress management.

### **Success Stories**

#### **1. Reconciliation with family**

A GBV survivor 'N' stayed at shelter for nearly 7 months. While staying at shelter she received legal aid psychosocial support, learned basic mathematics and language skills; reading and writing. She was also made able to learn stitching skill. She seemed ambitious to pursue her career as a fashion designer. After motivating her parents for a long time, finally they came to take her home. In presence of project staff she went home for her better future and seemed so happy and excited.

#### **2. From shelter to home**

'M' had freewill marriage without her parents' consent. She left her parents and moved to another city along with her husband. Unfortunately, her married life did not last long and in great despair she approached CLAAS as a five months pregnant single mom. She stayed at shelter for 6 months. While staying at shelter she gave birth to a baby girl. The birth of the new born was celebrated at shelter with survivors and CLAAS staff. 'M' also received legal aid, psychosocial support, learned basic language skills; reading and writing at shelter. She was also able to learn trade skills of cutting and stitching for a month. She also learned candle and card making skills. She participated in many social activities very actively while at shelter. She seemed ambitious to pursue her career as a businesswoman. Due to CLAAS efforts she was reconciled with her parents after a long time, finally after few meetings with CLAAS staff the parents decided to take her home along with the newborn. 'M' went home for her and her baby's better future and seemed so happy and excited. She continued her further stitching training with TEVTA while staying with her parents.

### 3. New Linkages

CLAAS conducted a Community Awareness Session at St. Mary's Seminary, Lahore on October 09, 2015 where 40 male and 35 female participants attended the session. Seminary is the place where fixed educational curriculum and content of syllabus is followed. It was not easy to conduct session at a seminary, initially it was opposed by the Church leaders but after a few meetings with the Rector of Seminary, sharing the session material and core objective of session CLAAS was permitted to do so not by the Church Authorities but Rector. To balance the participants it was decided that along with seminarians, some women and other community members must be part of the session. Student nuns and some college-students and teachers from the community were also invited.

In the end of the session, most of seminarians recommended to conduct such awareness sessions frequently. The Rector commented that it was good initiative to bring both male, female, religious and laity to one platform to ensure basic human rights to all by promoting gender equity in the society. Thus, CLAAS made new linkages between community and seminary, seminary and human rights organization.

### 4. Institutional Behavioral Change

Ms. Ayesha Farooq the faculty of Punjab College, Lahore appreciated CLAAS for conducting two sessions on human rights issues and GBV and thus bringing the visible behavioral change in the female students. She shared, **“In the first session, female students were found shy and hesitant to express their views. However, their participation was very less. Nevertheless, they were attentive listeners. During the follow up session, female students were found very active, and their participation in the session was amazing while asking questions after the session and even sharing their personal experiences and commented on social attitudes and behavior.”**

Ayesha Aziz, one of the students said, **“I am not hesitant to share that even a law student I was not aware of gender based violence and especially pro women laws. After the session I feel confident to share the stuff with others. I can also empathize with GBV victims with a new perspective and with more sensitivity.”**

### 5. Making a difference

Many people think that the only legal cases that matter are the big, headline-garnering lawsuits. But often, **a little bit of simple legal assistance can make a huge difference in someone's life.** Aurat Foundation, Lahore referred a GBV survivor Jamila Bibi to Center for Legal Aid Assistance and Settlement (CLAAS) for legal aid and assistance. The law says if a woman is tortured by her husband and forced to leave house she may claim the custody of her minor children under 12.

Jamila Bibi was beaten several times by Tanveer Hussain, her husband and forced to abandon her house leaving behind two children. She approached CLAAS Office on October 09, 2015 along with her blind mother for legal aid and assistance. Jamila Bibi didn't have to wait for several weeks for an appointment to see the lawyer. CLAAS didn't have to send her case to anywhere for approval. But after hearing her story, CLAAS appointed the lawyer for her immediately. On October 12, 2015, a habeas corpus petition was filed on behalf of Jamila Bibi for the recovery of two children; Jannat 1 year and Azan 16 days old.

**Jamila Bibi was told not to worry about the matter;** CLAAS provided her immediate legal counseling and helped her to file the suit. Nonetheless, CLAAS also instructed the lawyer to pursue the case without any delay. After filing the case, the High Court Judge, Lahore directed the relevant SHO to recover the minors and produce them before the court,

As a result, on October 15, 2015 Jamila Bibi was appeared before the court where the minors were also recovered and produced before the court, later the custody of minors was handed over to their mother Jamila Bibi and habeas corpus disposed of accordingly. This was not only a legal case which was decided within only 3 days but a matter of **making a huge difference in a woman's life through let her exercise her legal right.**

**Legal cases like this remind us why it's so important for CLAAS to respond quickly to survivors' concerns and provide them their legal rights.**

## Implemented Challenges

All planned activities were on track and carried out on time. CLAAS has faced and responded to a range of challenges during the project lifespan.

CLAAS was included in Lahore hub for the very first time, the main challenge was to handle the sub-grant as a separate project. To meet this challenge, CLAAS as sub-grantee hired new staff for the sub-project under GEP for activities' completion, documentation and reporting. CLAAS' previous shelter building was not big enough to meet the expected number of survivors, under the sub-grant. However, CLAAS rented a bigger building to fulfill the purpose.

In order to meet the project orientation gaps and lack of clarity in milestones challenge and USAID regulations on GST, several meetings were arranged with the grant holder to ensure better understanding of project description and implementation.

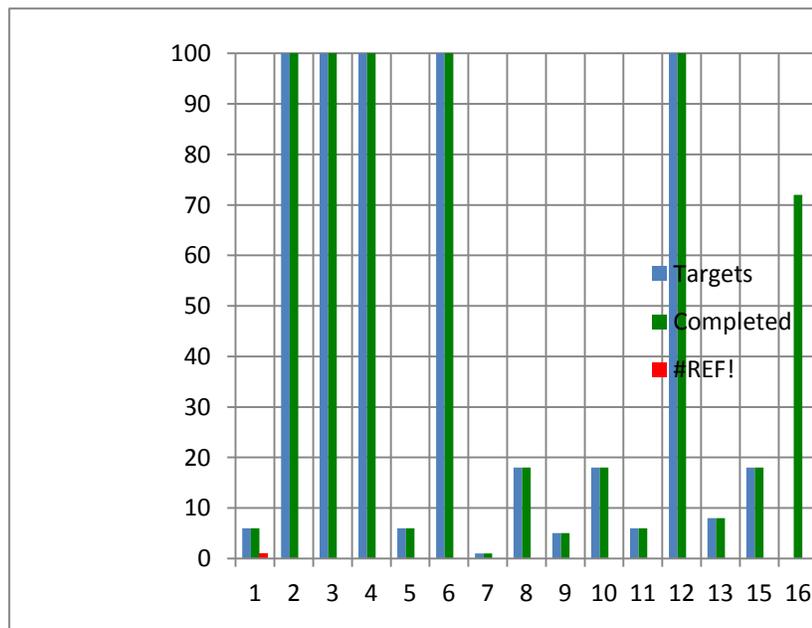
The key challenge during the reporting time, CLAAS faced delay in funding. To meet the challenge delay in funding and absence of timely reimbursement against the monthly activities, to ensure smooth flow of planned activities available CLAAS' own funds from its other projects were utilized for priority basis for implementation of sub-grant activities under GEP. However, up gradation of shelter which was planned in the second quarter was delayed till third quarter.

CLAAS was given a target of 100 survivors to provide free legal aid which was achieved during mid April 2016 by utilizing allocated amount of Rs. 3,950,000. Due to increasing violence against women in the society more GBV survivors approached CLAAS for legal support as a result CLAAS registered 17 more legal cases in April-May 2016 and thus provided legal aid to GBV survivors. To meet the challenge of shortage of funds, CLAAS made request for deviation; to transfer unused funds from some other milestones to Milestone# 2- Provision of Legal aid. The request was acknowledged by the grant unit and enough funds were allocated to the sub-grantee for realign expenditures.

**Quarterly Analysis of Activities**

Sr.#	Activity	Target	Q1	Q2	Q3	Q4	Q5	Q6	Achieved Number
1.	Legal aid	100	6	18	27	16	22	28	117
2.	Shelter facilities	150	5	13	24	20	24	49	135
3.	Health & hygiene	100	2	6	9	11	55	21	104
4.	Informal/formal Education	150	-	-	11	22	52	67	152
5.	Social Integration Events	18	-	3	3	3	3	6	18
6.	Awareness Activities for survivors	06	-	1	2	1	1	1	06
7.	Community Awareness Sessions	18	-	-	1	5	5	7	18
8.	Orientation Sessions with Law colleges	06	-	-	-	2	1	3	06
9.	Stakeholders' Meetings	05	-	-	2	-	1	2	05
10.	Consultative Dialogue	01	-	-	-	-	-	01	01
11.	Secure transportation	Not specified	-	6	17	7	9	33	72

**Graphical View of Quarterly Activities**



### Conclusion

CLAAS has been working for the social and legal rights of women for the last 24 years with the aim of creating a just and gender equitable society. During the last 18 months through three major components of the sub-grant; legal aid, shelter and advocacy, CLAAS played a pivotal role in increasing women's access to justice, through providing legal aid & counseling, through awareness sessions informed them about their rights, by providing shelter to GBV survivors with all due services supported them in curtailing GBV. In addition, conducting awareness sessions in communities, through gender sensitization and women's rights education made them able to prevent future acts of violence against women in the society. A crucial aspect of the sub-grant was academia intervention; CLAAS focused to educate and train law students as future gender sensitized lawyers thus found effective ways to increase access to justice for GBV survivors, to offer quality services to survivors, and reduce levels of GBV.

Mechanism of 'seamless service' is par excellence of visible change. CLAAS reached out to different segments of society by providing seamless service to GBV survivors effectively through enhanced capacity of all relevant public and private stakeholders. The linkages developed under the sub-grant with legal fraternity, clergy, academia, media and hospitals taught CLAAS in the interest of giving a holistic rehabilitation experience to shelter residents.

In sum, CLAAS has learnt that beyond providing legal aid, shelter and psycho social support to GBV survivors, advocacy especially at grass root level also minimizes the impact of violence against women. Our behavior change communication will take a holistic change to GVB in the society. Ultimately, as a sub-grantee CLAAS efforts in collaboration with AF and the Lahore hub partners maintained to take one step forward to build an equitable society where all individuals, women in particular have freedom and equal opportunities to know and exercise their rights.

## Way forward

Beyond the sub-grant closing period CLAAS ensures sustainability of the project's goals through the continuation of the following activities:

1. Provision of free legal aid to GBV survivors
2. Provision of Shelter with all facilities to survivors and support to couples of free will marriage
3. Continuation of informal education/support to GBV survivors at shelter and accompanying minors for formal education
4. Some GBV survivors at shelter have already commenced vocational trainings at TEVTA after completing their basic trade skills trainings, the said women will be financially supported by CLAAS till the closing date of training.

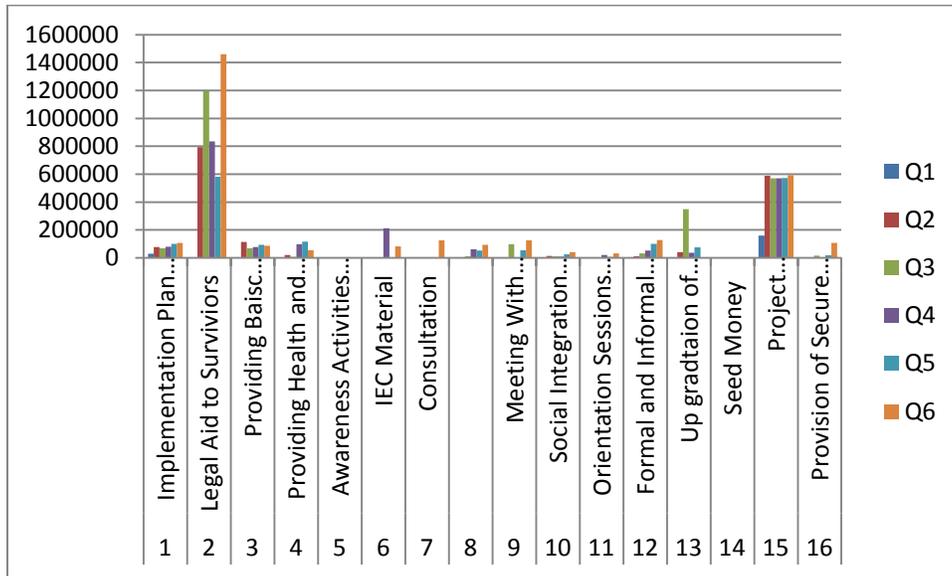
# Project Completion Report

## Annex A: CLAAS/GEP-Financial Summary from December 2014 to May 2016

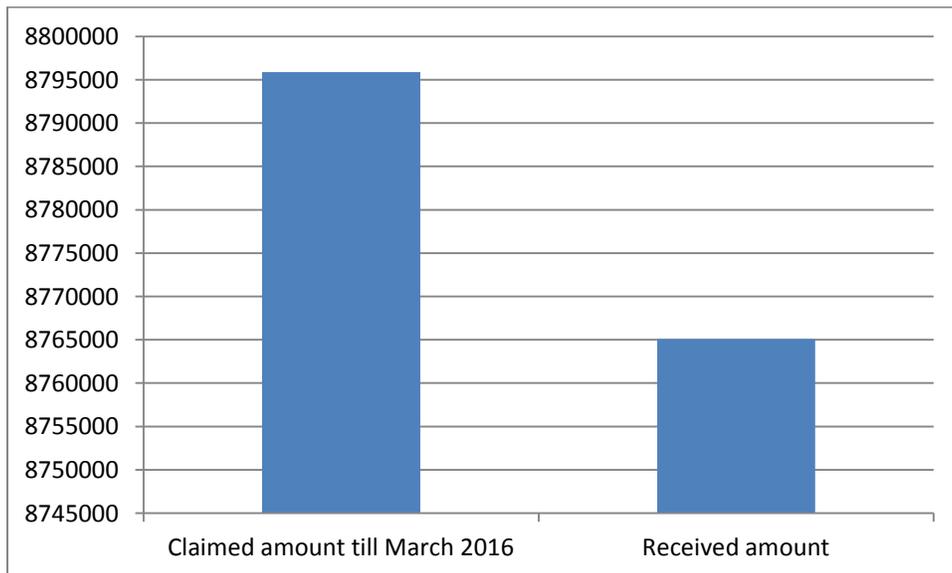
### Tabular Analysis:

Sr. No	Milestone No.	Milestone Name	Budget	Q1	Q2	Q3	Q4	Q5	Q6	Total
1	1	Implementation on Plan and Recruitment/Hiring of Project Staff	477'000	29'133	77'662	69'305	78'885	99,072	107,727	461,,784
2	2	Legal Aid To Survivors	4'320'000	-	794'100	1'196'100	834'400	580,600	1,460,000	<b>4'865'200</b>
3	3	Basic Commodities(Food, Clothing & Person Care Items)	438'000	-	113'050	67'347	76'662	92'223	87'464	436'746
4	4	Health & Hygiene Services	302'000	-	19'662	5'996	96'988	115'568	55'261	293'475
5	5	Awareness Session for Survivors	12'000	-	1'814	3'600	-	4'400	2'186	12'000
6	6	IEC Material	300'000	-	-	-	211'500	-	82'400	293'900
7	7	Consultation	125'000	-	-	-	-	-	124'950	124'950
8	8	Community Awareness Sessions	216'000	-	-	11'420	61'170	51'498	92'725	<b>216'813</b>
9	9	Meeting With Stakeholders	300'000	-	-	98'567	-	54'450	124'110	277'127
10	10	Social Integration Events & Competitions	102'000	-	12'589	10'193	9'663	23'982	41'613	98'040
11	11	Orientation Sessions with Law Colleges	60'000	-	-	-	20'782	7'400	31'818	60'000
12	12	Formal and Informal Education(Study Material)	320'000	-	11'518	31'744	51'662	98'987	126'492	320'403
13	13	Up gradation of Shelter Facilities	500'000	-	39'998	348'429	35'901	75'672	-	500'000
14	14	Seed Money	795'000	-	-	-	-	-	-	-
15	15	Project Implementation & Reporting	3'060'000	160'000	589'000	570'000	570'000	573'000	594'000	3'056'000
16	16	Provision of Secure Transportation to Survivors	180'000	-	-	16'350	4'640	178'00	107'360	146'150
			11'507'000	189'133	1'659'393	2'429'051	2'052'253	1'794'652	3'038'106	11'162'588

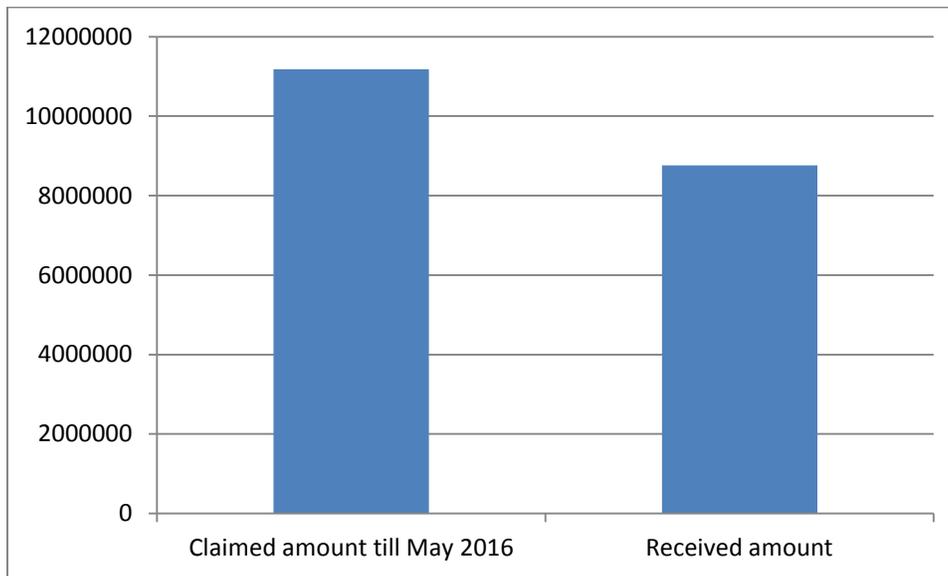
**Graph 1- Project Financial Summary**



**Graph 2- Claimed and Received Reimbursement**



**Graph 3- Claimed and Received Reimbursement**



## Annex B: Financial Overview

Sr. #	Description	Amount Allocated	Amount Consumed	Remaining
1.0	Personal Cost	477,000	461,784	15,216
1.1	Staff Salaries	3,060,000	3,056,000	4,000
2.0	Program Cost	7,970,000	7,644,804	325,196

### Analysis

As we know that the entire project is split up into Sixteen Milestones and Six Quarters. The above table shows the occurrence of expenditures on milestone as well as on quarterly basis in a sequential manner. In the first quarter of the project, only two milestones (Milestone No. 1 & Milestone No. 15) of them have been taken under consideration. The above table elucidates that the Rs. **189,133** has been spent on the two milestones during the 1<sup>st</sup> quarter of the project which is probably **1.64%** of the entire project budget. In the Second quarter of the project, nine milestones (Milestone No. 1, Milestone No. 2, Milestones No.3 Milestone No.4, Milestone No.5, Milestone No. 10, Milestone No. 12, and Milestone No. 13 & Milestone No. 15) of them have been taken under consideration. In this quarter Rs. **1,659,393** have been spent on the nine milestones which is **14.42%** of the entire project budget. In third quarter, twelve milestones (MS#1,2,3,4,5,8,9,10,12,13,15 and 16) have been taken under consideration. The above table shows that Rs. **2,429,051** has been spent on twelve milestones which are **21.11%** of the project budget. In fourth quarter of the project, again twelve milestones (MS#1,2,3,4,6,8,10,11,12,13,15 and 16) have been taken under consideration. In the fourth quarter of the

## Project Completion Report

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project, Rs. **2,052,253** has been spent which is **17.83%** of the project budget. In fifth quarter of the project, thirteen milestones (MS#1,2,3,4,5,8,9,10,11,12,13,15 and 16) have been taken under consideration. In this quarter of the project, Rs. **1,794,652** has been spent which is **15.60%** of the project budget. In the sixth quarter of the project, fourteen milestones (MS#1,2,3,4,5,6,7,8,9,10,11,12,15 and 16) have been taken under consideration. The above table shows that, in the sixth and final quarter of the project Rs. **3,038,106** has been spent on fourteen milestones which are **26.40 %** of the project budget.

If we interpret the table on the basis of milestones, the above table shows that Rs. **461,784** has been spent on the Milestone No. 1 during the whole life of the project which is **96.81%** of the whole budget for this milestone. Expenditures incurred on the milestones No. 2 are Rs. **4,865,200** which is **112.62%** of the whole budget for this milestone. Similarly, expenditures on the milestone No. 3 are Rs. **436,746** which is **99.71%** of the entire budget for this milestone; on the other hand, milestone No. 4 is consumed Rs. **293,475** which is just **97.17%** of the budgeted amount.

However, milestone No. 5, milestone No. 6, milestone No. 7, milestone No. 8, Milestone No. 9 and milestone No. 10 have consumed Rs. **12,000**, Rs. **293,900**, Rs. **124,950**, Rs. **216,813**, Rs. **277,127** and **98,040** which are almost 100%, 97.96%, 99.96%, 100.37%, 92.37% and 96.11% of the budgeted amount respectively. In case of the milestone No. 11, milestone No. 12, milestone No. 13 and milestone No. 14 are Rs. 60,000, Rs. 320,403, Rs. 500,000 and 0 respectively which are 100%, 100.12%, 100% and 0% of the entire budget respectively. In the similar manner, milestone No. 15 costs Rs. **3,056,000** which is the **99.86%** of the whole estimated amount for this milestone, and finally, milestone No. 16 costs Rs. **146,150** which is almost **81.19%** of the whole budget of the milestone.

Graph 2 shows that CLAAS has received Rs. **8,765,088** till June 2016. In the month of October, 2015, CLAAS received a Cheque of Rs. **1,058,336** from AF Islamabad, which belonged to July and August, 2015. The amount received is less than the invoice claimed by Rs. **378**. In case of Formal and Informal Education (Milestone-12) September 2015 onwards is payable partially so please reimburse the claimed amount of July and August, 2015 which is Rs. **29,464** for the two months. In the month of June, 2016, CLAAS received a Cheque of Rs. **788,187** from AF Islamabad, which belonged to March 2016. The amount received is less than the invoice claimed by Rs. **960**. It also express that total amount claimed by CLAAS is Rs. **8,795,890** till March, 2016 and amount received by CLAAS Rs. **8,765,088** which is less by Rs. **30,802**.

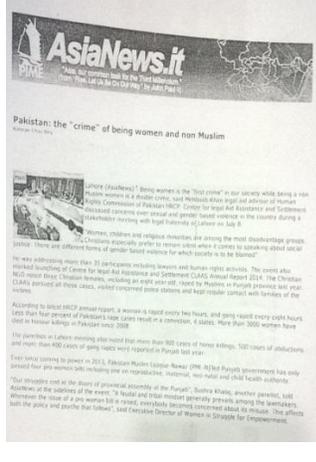
### Conclusion

In sum up, the estimated amount for the whole project is Rs. 11507000 for 18 months. The above and graph table elucidates that Rs. **11,162,588** has been spent on the fifteen milestones during the whole life of the project which is probably **97%** of the entire project budget. Graph 2 & 3 shows that up to now CLAAS have received Rs. **8,765,088** which is **76.17%** of the whole project. Graph 3 clearly shows that total amount claimed by CLAAS till May 2016 is Rs. **11,177,804** which is **97%** of the project budget.

**Annex C: IEC Material Dissemination**

List of Publication/IEC Material Under GEP Sub-grants							
Province: Punjab							
Sr#	sub grant ee	Title of the Grant	Grant Period	IEC Material Development	Activities/Events	Participants	Total Qty
1	CLAA S	Free Legal Aid to GBV Survivors & Rehabilitation For Minorities' women/children & supporting couples of free will marriage	Dec. 2014 May 2016	Urdu booklets , English Booklets, Leaflet both Urdu and English, posters on pro women legislation, posters on Christian Family Law (Urdu & English)Files and writing pads	Community Awareness Session	1250	1300
					Orientation Session with Law Colleges	200	250
					Awareness Session for survivors	148	150
					Stakeholders' Meeting with Lawyers, Clergy, Academia, Media and Hospitals	227	230
					Consultative Dialogue	118	130
					Women's Inter' Day Celebration at Office	170	170
					16 Days Activism 2016/ Rally with other organization	200	100
					CLAAS' Visitors & Staff		200
					Aurat Foundation		225
					Others' (CLAAS Meetings with donors, board meeting, HUB meeting)		200
		2955					

## Annex D: Print Media Coverage





# Project Completion Report

روزنامہ جینا لاہور  
Daily JINNAH Lahore  
جلد 11 نمبر 13 مارچ 2015ء

روزنامہ ہاٹ لائن لاہور  
DAILY "HOT LINE" LAHORE  
جلد 9 نمبر 13 مارچ 2015ء

روزنامہ اشراق لاہور  
DAILY ASH-SHARQ INTERNATIONAL LAHORE  
جلد 13 مارچ 2015ء

روزنامہ نئی بات لاہور  
Daily Nai Baat  
جلد 13 مارچ 2015ء

روزنامہ عوای محبت لاہور  
Ewabi Mahab  
جلد 10 مارچ 2015ء

روزنامہ سائلز کاسر  
Weekly SMILE NEWS Kasur  
جلد 10 مارچ 2015ء

روزنامہ ابتک لاہور  
DAILY ABTAK LAHORE  
جلد 10 مارچ 2015ء

روزنامہ لندن نیوز لاہور  
London News  
جلد 10 مارچ 2015ء

روزنامہ دنیا لاہور  
Roznamah-e-Dunya  
جلد 10 مارچ 2015ء

روزنامہ صدائے وطن لاہور  
Roznamah-e-Sada-e-Watan  
جلد 10 مارچ 2015ء

روزنامہ سرزمین لاہور  
DAILY SARZAMEEN LAHORE  
جلد 12 مارچ 2015ء

روزنامہ جبران لاہور  
Roznamah-e-Jibran  
جلد 10 مارچ 2015ء

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